

**From the Defense Civilian Personnel Advisory Service (DCPAS):**

**Newsflash Update: Alert: Potential Scam**

This notification is a follow-up to last week's Newsflash 15-2 ([https://www.abc.army.mil/misc/newsflash\\_qa.pdf](https://www.abc.army.mil/misc/newsflash_qa.pdf)), which was sent to employees to alert them of a potential scam by a benefits and retirement planning company. Army employees should be aware that the Army Benefits Center-Civilian (ABC-C) is the official retirement and benefits counseling and processing center for the Department of Army civilians. The ABC-C will not solicit services or information by mail or telephone. ABC-C specialists are available by phone M-F from 6 am to 6 pm Central Time, excluding Federal holidays by calling 877-276-9287. ABC-C specialists can answer questions regarding civilian benefits and retirement and services are free.

It is not known whether the company referenced in the Newsflash is a legitimate company providing a valid service, an attempt to obtain business through misleading or deceptive marketing or an attempt to obtain personal information with the intent of compromising that information. However, employees should remember to exercise caution and good judgment whenever solicited to provide personal information to outside entities. Careful research before responding to a solicitation can prevent your personal information being compromised.

If you are concerned that your personal information may have been compromised due to this or any other situation, you may obtain information regarding consumer protection at the following website: <http://www.consumer.ftc.gov/>.